

AHT Annual Maintenance Program (AMP)

Like any tool, technology systems require maintenance to ensure long life and reliable functionality. Our AMP program is designed to accomplish more however than just normal maintenance including:

- Preventative Maintenance—Get the most of out of your investment. Our maintenance schedule ensures your system runs as long as possible with as few interruptions as possible.
- Discounts—AMP members get discounts on new products & labor rates.
- Priority Service—When you're watching a movie at 9pm and something doesn't work you'll have someone to call.
- Training—Let our technicians help you get the most out of your system with short training sessions on each visit.
- General Functionality Tests—Let our techs identify problems before you do. We'll notify you if the projector bulb needs replacing before you try watching a movie and it doesn't work.

Features and Benefits

Feature	Non AMP	AMP	Description
Bi Annual Home Visit		✓	Twice a year a certified AHT technician will visit your home. During that visit they will perform the following: <ul style="list-style-type: none"> • Equipment dusting • Firmware upgrade (as necessary) • Functionality check • Additional training • Projector alignment • DVD video check of basic picture quality • Clean lenses , TV screens, filter & touch screens • Replace batteries
Free labor on warranty work		✓	If the equipment is covered by the manufactures warranty, we'll cover the labor to fix or swap it out.
90 days no fee labor on warranty work	✓		We'll cover the labor to troubleshoot and change out any defective equipment for the first 90 days after installation is complete. Additionally, if the problem was caused by in improper installation there will be no charge.
Service labor rate (Per tech)	\$80	\$50	
Free firmware upgrades		✓	As new firmware updates are available for your equipment we'll install the upgrades free of charge to ensure you have access to the latest performance and feature enhancements
30% discount on picture & audio calibration		✓	
Hourly programming labor rate	\$105	\$75	
10% discount on future purchases/ upgrades		✓	
48 hour response		✓	
Extended hours telephone support line (5pm-11pm)		✓	
Invitation to annual AMP dinner		✓	
Newsletter & blog	✓	✓	

"Any sufficiently advanced technology is indistinguishable from magic"
—Arthur C Clarke

"One universal rule of happiness is: always be wary of any helpful item that weighs less than its operating manual"
— Terry Pratchett

Pricing

Our pricing model is based on the total cost of the technology system in your home.

- **\$350 per year \$0–10K system**
- **Add \$100 per year for each \$10k block above \$10k.**

For Example: A \$15k system would be \$350 plus \$100 for a total of \$450 per year.

